

MMC Online Learning Agreement

Parents/Carers: Please read and discuss this agreement with your child before completing the online registration form on their behalf. If you have any questions or concerns please contact Angela Aiken on 07754 305543, or email angela.aiken@maccmusiccentre.org.uk.

Adult Participants: Please read and consider the details of this agreement before completing the online registration form. If you have any questions or concerns please contact Angela Aiken on 07754 305543, or email angela.aiken@maccmusiccentre.org.uk.

Agreement

- All participants are responsible for ensuring that the online video conferencing platform recommended by the group administrator is installed and ready for use prior to the commencement of the session.
- The group tutor is not required to make up lost time due to technical difficulties experienced at the participant's home or other location used for the purposes of receiving online learning, e.g. insufficient or unreliable broadband to support audio and video, poor sound quality, computer hardware and software problems, etc.
- If learning time is significantly impacted due to technical difficulties experienced by the group administrator or the tutor every effort will be made to reschedule the session so that participants still may still access learning.
- We kindly ask that the time allocated to the MMC group is used for learning and coaching. Participants are asked to be attentive to the session tutor throughout the allocated time. If group members wish to socialise or complete other tasks please do this at another time or log out of the call.
- Where possible participants should limit their profile within the online video conferencing platform, using settings and preferences to maximise privacy. The administrator will commit to doing the same.
- In the event of any offensive or illegal material aired online by a participant, or in the event of any outside parties gaining access to the online session and sharing inappropriate material, the lesson will be terminated immediately and participants will be contacted by phone by the group administrator.
- Please ensure you are appropriately dressed for the session and, where possible, you have a clear and tidy background.
- Parents/Carers are encouraged to be present for the session so that they are available to support their child if needed.

By ticking the box on the registration form you are confirming that you have read these statements and are happy to agree to them.

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Author: AA
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